

December 31, 2009 Filed Electronically

Mr. Charles L.A. Terreni, Chief Clerk South Carolina Public Service Commission Synergy Business Park Saluda Building 101 Executive Center Dr. Columbia, SC 29210

RE: Time Warner Cable Information Services (South Carolina), LLC Revision to South Carolina Tariff

Dear Mr. Terreni,

Attached is a revision to the South Carolina tariff of Time Warner Cable Information Services (South Carolina), LLC. This filing increases selected customer-dialed local and national Directory Assistance and Directory Assistance Call Completion Service rates. The Company respectfully requests an effective date of January 7, 2010.

The following tariff pages are included:

12<sup>th</sup> Revised Page 2

Updates Check Sheet

3<sup>rd</sup> Revised Page 41

Increases Directory Assistance Rates

1<sup>st</sup> Revised Page 41.1

Increases Directory Assistance Call Completion Service Rates

Any questions you may have pertaining to this filing may be directed to me at 407-740-3005 or via email at mbyrnes@tminc.com. Thank you for your assistance.

Sincerely.

Monique Byrnes, Consultant to

Time Warner Cable Information Services (South Carolina), LLC

MB/sp

Attachment

cc:

V. Paladini - TWCable

file:

TWCable - SC

tms:

#### CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
1	Original	28	Original	40.1	1st Revised
2	12 <sup>th</sup> Revised *	29	Revised 7/13/07	40.2	1st Revised
3	Original	30	Original	40.3	1st Revised
4	2 <sup>nd</sup> Revised	31	3 <sup>rd</sup> Revised	40.4	Original
5	Original	32	2 <sup>nd</sup> Revised	40.5	2 <sup>nd</sup> Revised
6	Original	33	Original	40.6	Original
7	Original	33.1	Original	41	3 <sup>rd</sup> Revised
8	Original	34	2 <sup>nd</sup> Revised	41.1	1st Revised
9	Revised 7/13/07	35	2 <sup>nd</sup> Revised	42	2 <sup>nd</sup> Revised
10	Original	35.1	1st Revised	43	3 <sup>rd</sup> Revised
11	Original	35.2	1 <sup>st</sup> Revised	44	3 <sup>rd</sup> Revised
12	1st Revised	35.3	1st Rev's	44.1	2 <sup>nd</sup> Revised
13	Original	35.4	Original	45	1st Revised
14	2 <sup>nd</sup> Revised	35.5	Original	46	2 <sup>nd</sup> Revised
15	Original	35.6	2 <sup>nd</sup> Revised		
16	Original	35.6.1	Original		
17	Original	35.7	Original		
18	Original	35.8	Original		
19	Original	35.9	Original		
20	Original	35.10	Original		
21	Original	35.10.1	Original		
22	Original	35.11	Original		
23	Original	36	1st Revised		
24	Original	37	1st Revised		
25	Original	38	2 <sup>nd</sup> Revised		
26	Original	38.1	Original		
27	Original	39	2 <sup>nd</sup> Revised		
		40	2 <sup>nd</sup> Revised		

Issued: December 31, 2009

Effective: January 7, 2010

Issued By:

Julie Patterson Laine

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(203) 328-0671 Julie.Laine@twcable.com

### **SECTION 4 - RATES**

# 4.3 <u>Miscellaneous IP Voice Exchange Services</u>

## 4.3.1 Directory Assistance Service

	Residential	Business
Per Request:		
Customer Dialed (Local)		
Clover, Lake Wylie, Lake Wylie West, York:	\$1.99 <b>(I)</b>	\$1.99 <b>(I</b> )
All other areas:	\$1.99 ( <b>I</b> )	\$1.99 <b>(I)</b>
Customer Dialed (National)		
Clover, Lake Wylie, Lake Wylie West, York:	\$1.99 <b>(I)</b>	\$1.99 ( <b>I</b> )
All other areas:	\$1.99	\$1.99
Operator Dialed (Local & National):		
Clover, Lake Wylie, Lake Wylie West, York:		\$3.85
All other areas:		\$3.85

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#### **SECTION 4 – RATES**

## 4.3 Miscellaneous IP Voice Exchange Services

## 4.3.2 Directory Assistance with Call Completion Service

### A. Terms and Conditions

- 1. Directory Assistance Call with Completion Service is furnished only where facilities are available. Normal usage charges apply in addition to a Directory Assistance Call with Completion Service charge.
- 2. When a caller requests more than one number from Directory Assistance, Directory Assistance with Call Completion Service is offered only for the last number requested.
- 3. The Directory Assistance with Call Completion Service charge applies only to calls actually completed.
- 4. The Directory Assistance with Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- 5. The Directory Assistance with Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this tariff.

### B. Rates and Charges

Residential	Business
\$1.99 <b>(I)</b>	\$1.99 ( <b>I</b> )
\$1.99 (I)	\$1.99 <b>(I)</b>
\$1.99 (I)	\$1.99 ( <b>I</b> )
\$1.99	\$1.99
	\$3.85
	\$3.85
	\$1.99 (I) \$1.99 (I) \$1.99 (I)

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